
Close Coupled Toilet with Closed Back, Soft Close Seat, Dual Flush Cistern and Rimless Flush, White Gloss



Model No: DH333

Thank you for purchasing a Dellonda product. Manufactured to a high standard, this product will, if used according to these instructions, and properly maintained, give you years of trouble free performance.

Important Information

Please read these instructions carefully. Note the safe operational requirements, warnings & cautions. Use the product correctly and with care for the purpose for which it is intended. Failure to do so may cause damage and/or personal injury and will invalidate the warranty. Keep these instructions safe for future use.



Refer to
instruction
manual

SPECIFICATION

MODEL NO:	DH333
Colour of Product:	White
Drainage Distance:	180mm
Flush Method:	Rimless

Nett Weight:	40.5kg
Pan Height:	400mm
Product Dimensions (W x D x H):	385 x 620 x 785mm
Type:	Close Coupled

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TOOLS REQUIRED (not supplied)

Screwdriver	Spirit level	Spanner
Pencil	Drill Bit	Adjustable grips
Drill	Hacksaw	Silicone sealant
Hammer		

IMPORTANT SAFETY INFORMATION

- ✓ **Check for damage:** Inspect the product immediately for visible damage (cracks, chips,). **DO NOT** install a damaged product. Report any issues to the supplier.
- ✓ **Lift with care:** The product may be heavy or awkward to carry. Use two people and proper lifting technique to avoid strain or injury.
- ✓ This product must be installed and maintained by a qualified plumber in accordance with local plumbing regulations and standards.
- ✗ **DO NOT** modify the toilet or cistern components. Unauthorised modifications may cause leaks, failure, or void the warranty.
- ✗ **DO NOT** overtighten fixing bolts or connections, as this may cause ceramic cracking or breakage.
- ✗ **DO NOT** place the toilet or cistern on hard or uneven surfaces without protective padding.
- ✗ **DO NOT** stand, kneel, or place excessive weight on the toilet or cistern lid.
- ✗ **DO NOT** dispose of non-flushable items (e.g. wipes, sanitary products, paper towels) as this may cause blockages or damage.
- ✗ **DO NOT** allow children to play with the toilet or cistern components.
- ✓ Inspect all components before installation. Do not install if any part is cracked, damaged, or missing.
- ✓ Ensure the toilet is installed on a level, stable floor capable of supporting the load.
- ✓ Always use the supplied seals, washers, and fixings. Substituting components may lead to leaks.
- ✓ Confirm that the water supply pressure complies with the product specifications. Excessive pressure may damage internal fittings.
- ✓ Turn off the water supply before installation or maintenance to prevent flooding or water damage.
- ✓ This toilet is designed for domestic use only unless otherwise specified.
- ✓ Use only mild, non-abrasive cleaning agents. Abrasive or corrosive cleaners may damage the glaze and fittings.
- ✓ Ensure the cistern lid is securely positioned to prevent injury or damage.



GENERAL HANDLING

- ✓ Wear PPE: Use safety gloves and steel-toe footwear when handling the product or tools.
- ✓ Avoid impact: This product can crack or shatter if dropped. Always handle with care.
- ✓ Keep packaging away from children: Plastic bags and packaging materials are suffocation hazards.

INSTALLATION

Please read these installation procedures carefully and familiarise yourself with all components before beginning. Upon receipt of the toilet and cistern, inspect the product immediately and thoroughly for any signs of transit damage or manufacturing defects. **DO NOT** proceed with installation if any issues are identified; contact your supplier for guidance. The toilet is supplied with protective packaging, carefully check the ceramic surfaces for damage. Ensure all required parts, fittings, and accessories are present before starting the installation process.

IMPORTANT: Isolate the water supply before commencing any installation work.

IMPORTANT: Where practicable and safe to do so, leak testing should be carried out progressively throughout the installation process.

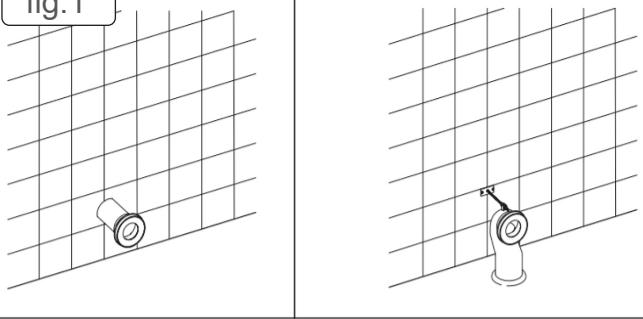
WASTE PIPE

Ensure the waste pipe is correctly prepared prior to connection to the toilet pan.

IMPORTANT: For new installations, the waste pipe will need to be purchased separately.

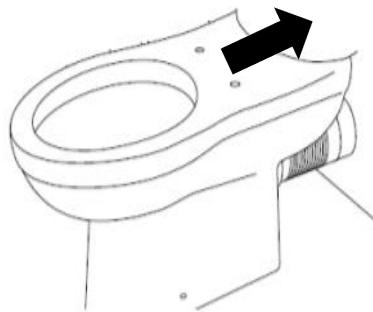
Depending on the toilet configuration and site conditions, the waste pipe may be installed through the wall or floor, and may exit to the rear, left-hand, or right-hand side. See fig.1.

fig.1



NOTE: The waste pipe is not included

fig.2



CLOSE COUPLED TOILET PAN FITTING

1. Once the waste pipe is prepared, apply a small amount of lubricant (such as washing-up liquid) to the seal. Carefully position the toilet and push it into the required position, ensuring the waste pipe is fully connected to the soil pipe (spigot). See fig.2.

2. Ensure the toilet pan is level and fully positioned against the wall. Mark the floor at the outer edge of the pan on both sides, aligned with each fixing hole located in the side walls of the toilet pan. See fig.3.

3. Remove the toilet pan from its position. Measure the thickness of the toilet side wall, then make a second mark inwards from the original mark, ensuring it is aligned with the fixing hole. Repeat this process on the other side. See fig.4.

fig.3

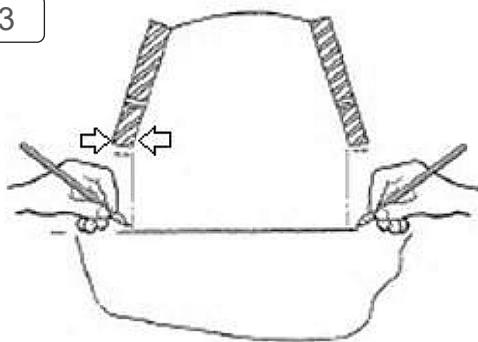
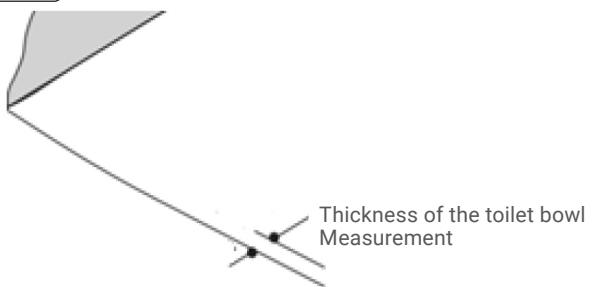
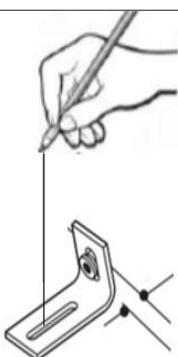


fig.4



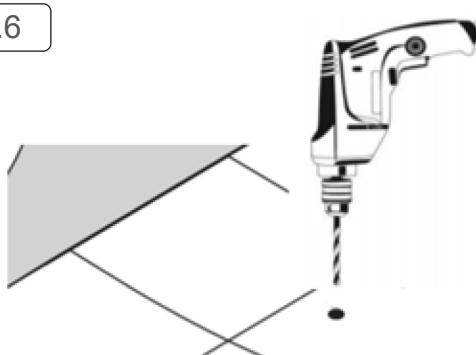
4. If using the 'L'-shaped bracket assembly, position the front edge of the bracket on the inner mark. Mark the location of the screw hole to secure the bracket to the floor. Repeat this process on the other side. See fig.5.

fig.5



NOTE: For toilets that are secured directly into the floor, the 'L'-shaped bracket is not used.

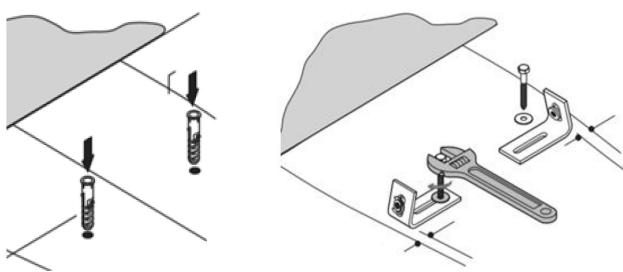
fig.6



5. Remove the brackets and drill the holes, taking care to ensure that no pipes or cables are damaged. See fig.6.

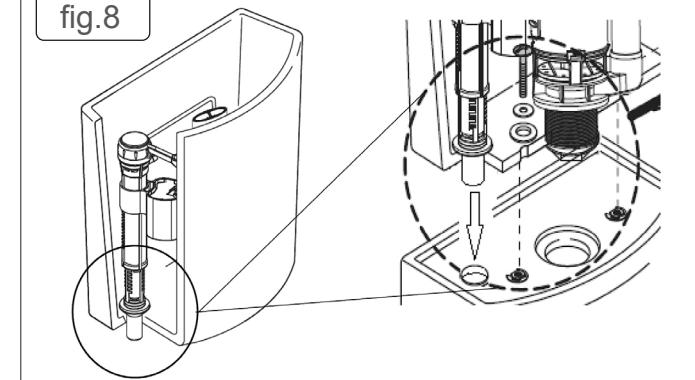
6. If fitting into a solid floor, first insert the wall plugs so they are flush with the floor. Position the brackets over the drilled holes and plugs, then insert the screws and washers through the brackets and tighten to secure them in place. (wall plugs not included). See fig.7.

fig.7



NOTE: Depending on the specification, the fitting may require a screwdriver rather than a spanner.

fig.8



PREPARING THE CISTERN

1. From the inlet valve, remove the nut and washer (leaving the rubber seal in place). Insert the tail of the inlet valve through the hole in the cistern. From underneath the cistern, refit the washer and nut, but do not fully tighten at this stage. See fig.8.
2. Remove the nut from the cistern fixing bolt. Insert the bolt, washer, and seal into the bottom of the cistern so that the bolt passes through the fixing hole, ensuring that the seal sits against the inside face of the tank. See fig.9.
3. Remove the nut and washer from the siphon. Insert the threaded tail of the siphon through the hole in the bottom of the cistern, ensuring the seal sits against the inside face of the tank. Refit the washer and nut onto the siphon thread and tighten by hand. **DO NOT** use grips, as this could deform the siphon. See fig.10.

fig.9

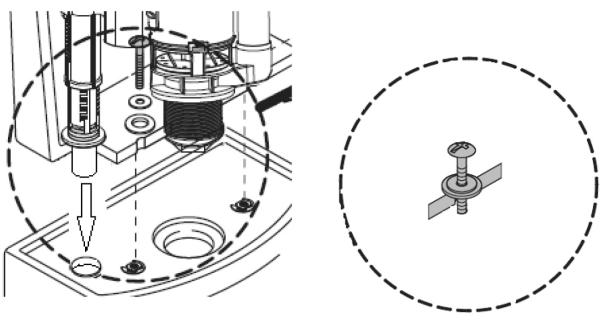
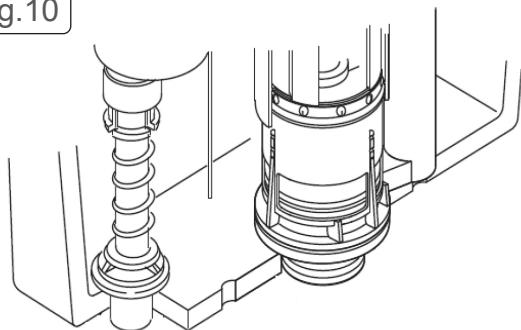


fig.10



4. Fit the thick doughnut washer onto the tail of the siphon, ensuring it fully surrounds the nut. See fig.11.
5. Position the cistern onto the toilet pan, ensuring the cistern bolts pass through the holes (1) in the pan, the inlet valve thread passes through the hole (2), and the doughnut washer sits correctly inside the recess. See fig.12.

fig.11

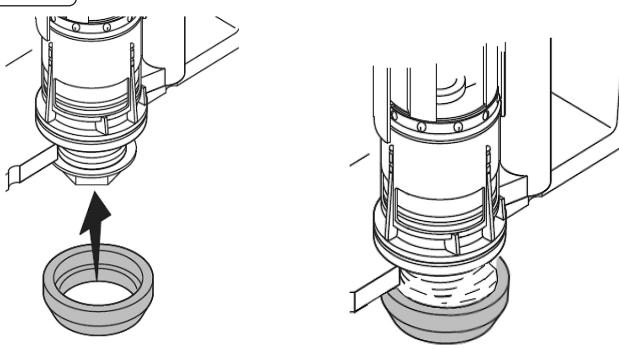
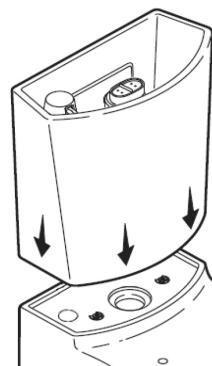


fig.12



6. From underneath the cistern, fit the nut onto the cistern bolt. Using a screwdriver, tighten the cistern bolts, taking care not to overtighten. See fig.13 on the next page.
7. From underneath the cistern, fit the washer and nut, and tighten carefully, **DO NOT** overtighten. Connect the water supply pipe, which should be a 1/2" female flat-faced connector, ensuring a seal is used. See fig.14 on the next page.

fig.13

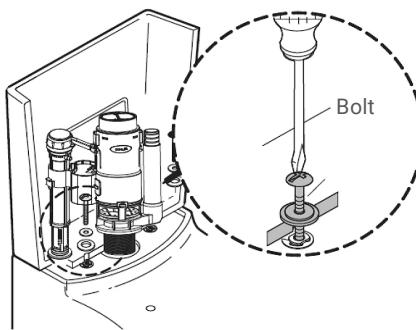
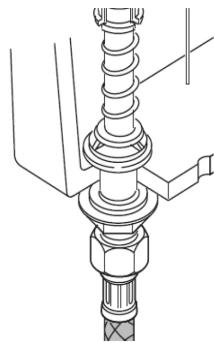


fig.14



RE-FITTING THE TOILET PAN

1. After securing the brackets, reposition the toilet pan and push the waste spigot onto the waste pipe. Align the fixing holes with the floor brackets and apply a small amount of lubricant (such as washing-up liquid) to assist with positioning. See fig.15.
2. Once aligned, secure the toilet pan in position using the provided fixings. **DO NOT** overtighten. Finish by fitting the screw covers. See fig.16.
3. Once the installation is complete, a small bead of silicone can be applied around the bottom edge of the toilet pan to provide a neat finish.

fig.15

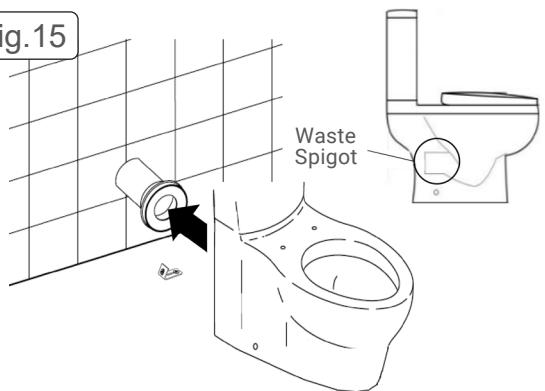
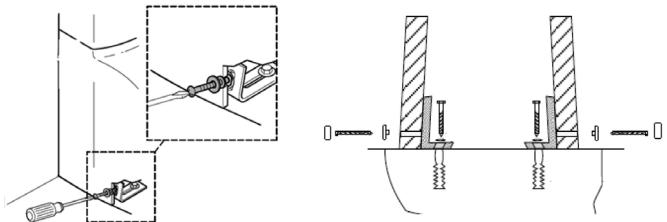


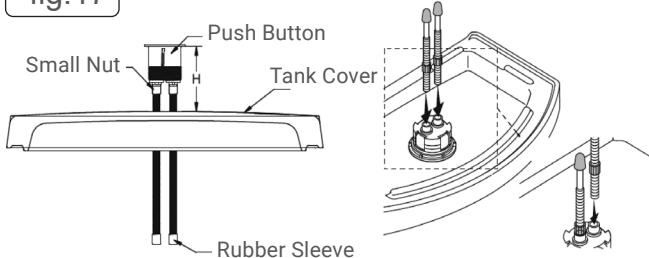
fig.16



FITTING THE PUSH BUTTON (see illustration below in fig.17)

1. Remove the nut from the push button assembly then screw the plastic flush rods into the push button.
- NOTE:** These should be screwed in so that there is a 2 mm minimum gap between the end of the rod and button (on the syphon).
2. Place the assembly through the hole in the cistern lid and fit the lid to the tank, when the rods touch the syphon, measure the height 'H'.
3. Remove the rubber sleeves (not included in all models), then unscrew the rods and cut down by the dimension 'H', at the end that will touch the syphon.
4. Screw the rods back into the push button and refit the rubber sleeves, then fit the nut and tighten, do not overtighten.
5. Place the push button through the hole in the cistern lid, ensuring to align the large button with the full flush button on the syphon, operate several times to ensure correct function.

fig.17



6. Once the assembly is complete, turn on the water supply, check for leaks, and test the flush operation to ensure everything is working correctly.

MAINTENANCE

Replacing the Inlet Valve

NOTE: Turn off the water supply and flush the toilet to drain the water from the cistern. It is recommended to place a bucket under the cistern to catch any remaining water.

NOTE: Depending on the toilet design, you may need to remove the toilet pan from its position to access the inlet valve water supply nut and retaining nut.

TO REPLACE THE INLET VALVE:

To replace the inlet valve, first disconnect the water supply and remove the cistern lid. Unscrew the retaining nut on the underside of the cistern and carefully lift the inlet valve out of the tank. Install the new inlet valve, making sure that all seals are correctly refitted. See Fig.18.

fig.18

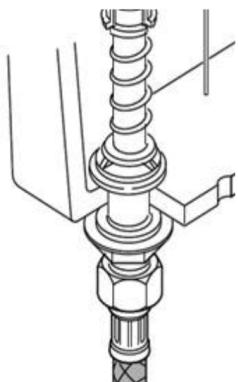
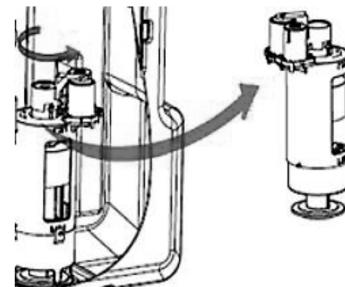


fig.19



REPLACING THE SYPHON

To replace the siphon, typically only the top section needs to be changed. Grip the siphon, turn it anticlockwise, and lift it out of the cistern. When fitting the replacement, ensure the siphon clicks securely into position and that the flush buttons are correctly aligned with the corresponding buttons on the siphon. See Fig.19.

CLEANING

To maintain the surface finish of your product, wipe it clean after every use with a damp cloth. A mild detergent solution may be used if necessary. **DO NOT** use abrasive cleaners or materials, as these can scratch or damage the surface and may invalidate your guarantee.

TROUBLESHOOTING

NOTE: It is recommended to turn off the water supply at the stop valve before carrying out any internal maintenance.

Water Continues to Run into the Toilet Pan

Remove the cistern lid and check whether the water level reaches the overflow pipe on the siphon. If it does, the inlet valve should be replaced. If it does not, replace the upper section of the siphon. See fig.20.

fig.20

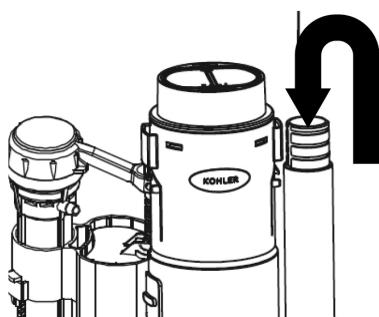
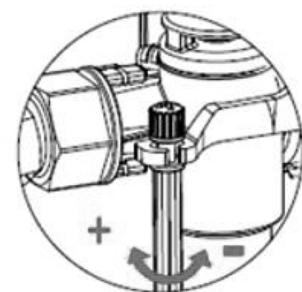


fig.21



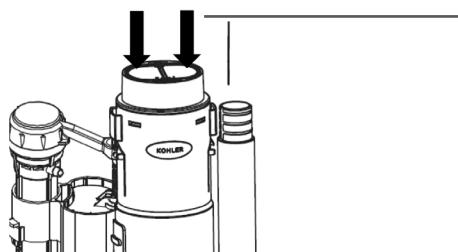
INSUFFICIENT OR EXCESSIVE WATER ENTERING THE CISTERN

Adjust the inlet valve by turning the adjustment screw until the correct water level is achieved. See fig.21.

NO FLUSH OPERATION WHEN THE PUSH BUTTON IS PRESSED

Remove the cistern lid and press the two buttons on top of the siphon. If the cistern flushes normally, replace the push button or check that the flush rods are not screwed too far into the push button and are not contacting the siphon buttons when pressed. See fig.22.

fig.22



NOTE: If the siphon does not flush when these buttons are pressed, replace the top section of the siphon.

Environment Protection and Waste Protection

Recycle unwanted packaging materials. When this product is no longer required, or has reached the end of its useful life, please dispose of it in an environmentally friendly way. Drain any fluids (if applicable) into approved containers, in accordance with local waste regulations. It is our policy to continually improve products and we reserve the right to alter data, specifications and parts without prior notice. No liability is accepted for incorrect use of this product. Guarantee is 12 months from purchase date, proof of which is required for any claim.

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